



Lockyer's Middle School

Blandford Road

Corfe Mullen, Wimborne

Dorset, BH21 3HQ

office@lockyersmid.dorset.sch.uk Tel/Fax: 01202 692779

www.lockyersmid.dorset.sch.uk

Headteacher: Mr Mark Legge B.Ed (Hons) NPQH

24th November 2020



ChatHealth number – 07480 635511

Dear Parents/Carers

The School Nursing Service, in partnership with the NHS, have asked us to introduce you to ChatHealth - an anonymous text messaging service available to all Middle and Senior Schools in Dorset. The service is for young people aged 11-19 years old (year 7 and above) as part of a scheme for improving access to healthcare for our children.

ChatHealth is a risk-managed messaging helpline, providing a way for children to easily and anonymously get in touch with a healthcare professional. Messages sent are delivered to a centrally-managed inbox and qualified health professionals respond via the application to send a message back. It is designed to be discreet and quick, while providing your child with confidential advice from trained health staff in the local area.

Some young people are finding the unsettling times we live in very stressful, therefore we felt it was even more important for our children to know that they are supported in many ways, as well as at home and at school. ChatHealth could be an alternative platform through which to discuss their worries.

ChatHealth is available from Monday-Friday, 8.30 am – 4.30 pm on the number at the top of this letter and they are happy to discuss any queries or concerns around things such as emotional health, physical health, family, exams and relationships.

Please do not hesitate to contact me if you have any further queries.

Yours faithfully

K. Whittaker

Kate Whittaker

SLT and Vulnerable Pupil Lead

Article 24 – *Children have the right to the best health care possible, clean water to drink, healthy food and a clean and safe environment to live in. All adults and children should have information about how to stay safe and healthy.*

WIMBORNE
Academy Trust



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